Choose the Best Laptop for You
Joe R. & Teresa Lozano Long School of Medicine Student Bundles

Dell Latitude 7480
$1899.79 (Tax included)
- 2.9GHz Intel core i7
- 16GB
- 512GB SSD
- Windows 10
- Preloaded Software
- ProSupport Plus with Accidental Damage (3 year)

Dell Precision 5520
$2148.76 (Tax included)
- 2.9GHz Intel core i7
- 16GB
- 512GB SSD
- Windows 10
- Preloaded Software
- ProSupport Plus with Accidental Damage (3 year)

MacBook Pro 13” Touch Bar™
$2419.39 (Tax included)
- 2.9GHZ Intel core i5
- 16GB
- 512GB SSD
- OS X Sierra
- Touch Bar & Touch ID
- Preloaded Software
- 3 year AppleCare+

MacBook Pro 15” Touch Bar™
$3242.09 (Tax included)
- 2.9GHZ Intel core i7
- 16GB
- 512GB SSD
- OS X Sierra
- Touch Bar & Touch ID
- Preloaded Software
- 3 year AppleCare+

For more information contact: TECHZONE (210) 567-2832 or email <techzone@uthscsa.edu>
Excellent Reasons to Purchase from TechZone

$ Student Savings
All UT Health students qualify for education pricing on select Apple® and Dell products.

Location
TechZone is located in the Medical School.
• Apple & Dell accessories
• Third party accessories
• Software
• Tech Support

Business Class Laptops
Built to last
Easier to service

Custom Image Configuration
Preload Software
Antivirus
Preloaded browser shortcuts
Operation verification

Loaner Laptop Program
Available to students who purchase a laptop from TechZone.
No downtime during repairs. More time for studies.

Service Availability
ALTC location hours 6AM to 6PM
Telephone support Hours 6AM to 6PM
Four service locations across campus

Warranty Repairs
Apple & Dell certified technicians
Next day part availability
Warranty work only 48 hours

Extended Exchange Options
If laptop is defective, exchange can be made up to 45 days from date of purchase.
Loaner laptop provided during exchange process.

Wireless
Pre-configured for UT Health Wireless

If you are bringing your own laptop, here is what you need to know!

Your laptop must meet the minimum specs listed below.

Hardware
Processor: i5 series, 2.4GHz or better
Memory: 8GB or higher
Hard Drive: standard drive 500GB or larger
Solid State Drive (preferred) 256GB or larger
Wireless: AC capable

Software
Operating System: Windows 7 / Mac OS 10.9 or better
MS Office: 2013 Windows / 2011 Mac or better
Antivirus
ExamSoft – installed during Orientation
For Mac Users: Parallels & Windows OS

An appointment must be scheduled to verify the specs of your laptop prior to White Coat Ceremony 7/22/17. How to set up an appointment:
• Call into the Queue. Call 844-UTH-SCSA and follow instructions.
• Text into Queue. Text UTHSCSA to 210-960-8404 and follow instructions. (text message rates may apply.)
• Walk in and sign up for an appointment. Tech Support located on main campus, ALTC Building, Room 106.
• Download the QLess App - (Need assistance with set up? – call the IMS Service Desk 210-567-7777)

If you bring your own laptop you will be responsible for the following:
• Your own tech support.
• Contacting manufacturer for warranty work.
• No loaner laptop will be available for use.
• Less time for studies and anxiety when taking exams if your laptop quits working.
• There may be compatibility issue in classrooms and with WiFi, email, and presentations.
• You will be required to purchase and install your own software.
• Keep operating system and software up to date.

For more information, email IMS-ServiceDesk@uthscsa.edu or call 210-567-7777.

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Everything you need to support PCs and tablets

ProSupport Plus is the only complete support service that combines priority access to expert support, accidental damage repair, and proactive monitoring for automatic issue prevention and resolution.

It is designed to provide maximum support with minimal effort for you. As the first premium service for PCs and tablets that automates support, ProSupport Plus prevents issues before they occur and quickly resolve issues when they do.

Choose ProSupport Plus:

- Priority access to ProSupport engineers 24x7x365 to quickly resolve hardware and software issues
- Predictive analysis for issue prevention and optimization enabled by SupportAssist
- Proactive monitoring, issue detection, notification and automated case creation for accelerated issue resolution enabled by SupportAssist
- System repair after a drop, spill or surge to protect your investment
- Hard drive retention after replacement to help secure your data
- Dedicated Technical Account Manager, a single point of contact for issue resolution and monthly reporting

Dell ProSupport Plus
The most complete support service for PCs and tablets

Up to 84% less time on the phone with ProSupport Plus

Up to 58% fewer steps in the support process

ProSupport Plus with SupportAssist significantly reduces IT effort.
Laptop Payment Form

Orders must be submitted to TechZone by June 23, 2017.

Payments must be received by TECHZONE by July 21, 2017. (You may Walk in or Call in your payment)

To mail your payment, complete and return this form with your payment on or before July 7, 2017.

Product Info

☐ Dell 7480 14” Laptop $1,899.79 ☐ Apple MacBook Pro TB 13” $2,419.39
☐ Dell 5520 15” Laptop $2,148.76 ☐ Apple MacBook Pro TB 15” $3,242.09

Customer Info

Name

Home Address       City  State  Zip Code

Home Phone       Cell

Email Address

Payment Info

Amount $[

☐ Check # _________ Make check payable to: TechZone
☐ Charge ☐ VISA ☐ MasterCard ☐ Discover

Card Number

Expiration Date       Security Code

Card Holder Name

Card Holder’s Signature

* If you plan on using Financial Aid funds to pay for your laptop it will be your responsibility to pay for the laptop. Financial Aid will not send TECHZONE your financial aid funds.

Mail to: Katie Ripley, Store Manager
UT Health Science Center San Antonio
TECHZONE, MSC 7748
7703 Floyd Curl Drive, San Antonio, Texas 78229-3900

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