

Effective October 2017 San Antonio will have 2 area codes, 210 and 726

10-Digit Dialing Required

What this means for San Antonio residents:

The 210 area code will remain in effect for all existing numbers with that area code. Beginning September 2017, 10-digit dialing will be required for making outbound calls in the local area. 210 phone numbers will be required to dial external calls with 10 digits (areacode+7digit phone number).

This will affect all landlines and mobile phones

The new area code "726" will be assigned for new numbers beginning October 2017.

What this means to you as a UT Health employee:

IMS has begun the transition of adding the new area code 726 to our telephone systems.

We will continue to have 210 as are area codes for our 567-xxxx, 562-xxxx, and 450-xxxx phone numbers.

Effective September 1, 2017 you will be required to dial external calls with areacode+7digit phone number from all San Antonio UT Health phones. You will not be required to enter a long distance code to complete any calls with the 210 or 726 area code. Do NOT dial a 1 before the area code. If you do dial a 1 or 11 digits it will require you to enter a long distance code and you will be charged long distance even if it is a local call.

We encourage you to begin creating the habit of dialing the 10 digit phone number now to create a smoother transition come September 1, 2017.

Tips to prepare:

- Modify all number in your mobile phone or MS Outlook contacts to reflect the area code as well
- When dialing a local number, enter the number as 210xxxxxx (x=7digit number)

If you have any questions or concerns about these changes please contact the IMS Service Desk at 567-7777 opt 1 or ims-servicedesk@uthscsa.edu