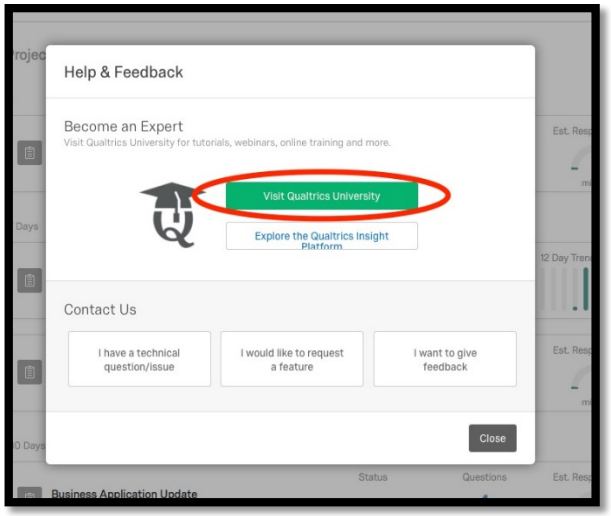
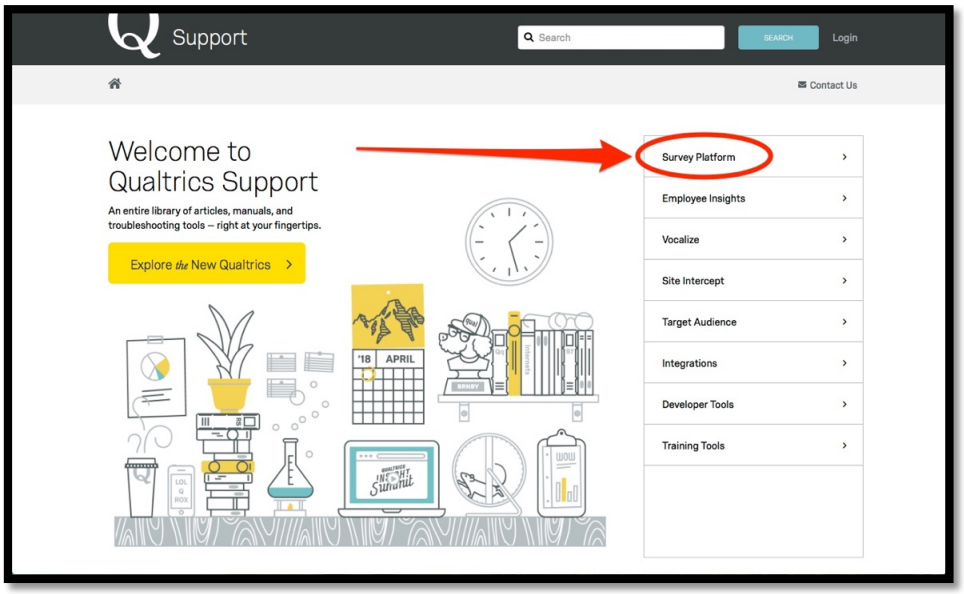
Help & Feedback

Begin by clicking the Help & Feedback option in the upper right hand corner of the Qualtrics window and the select “Visit Qualtrics University.”



The page will open to the Qualtrics complete product support page.

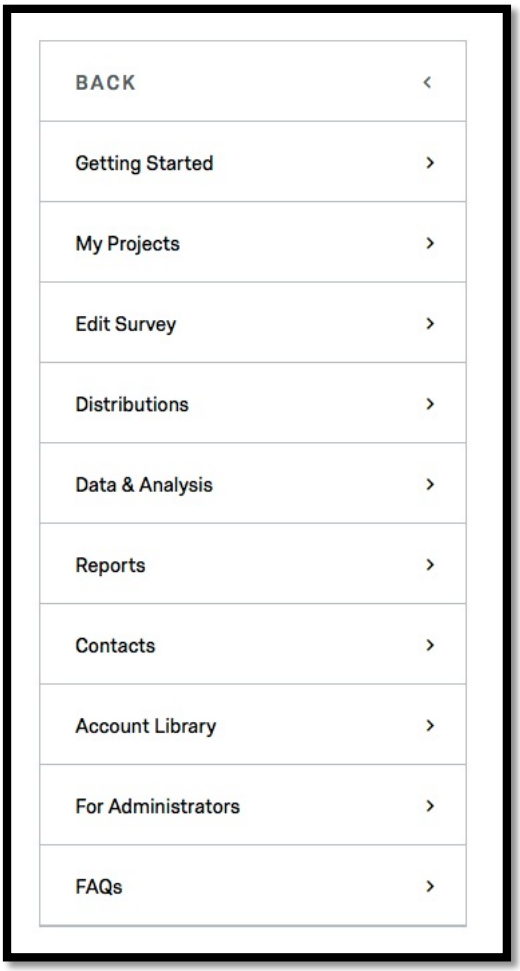
- Click the Survey Platform option from the menu on the right.



Updated 5-6-2016

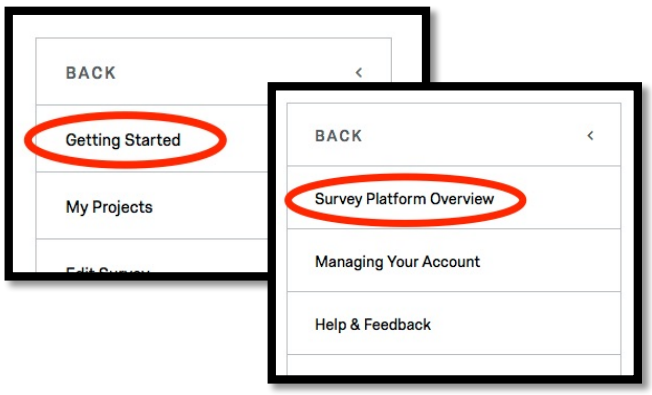
QUICK GUIDE TO LEARNING QUALTRICS SURVEYS

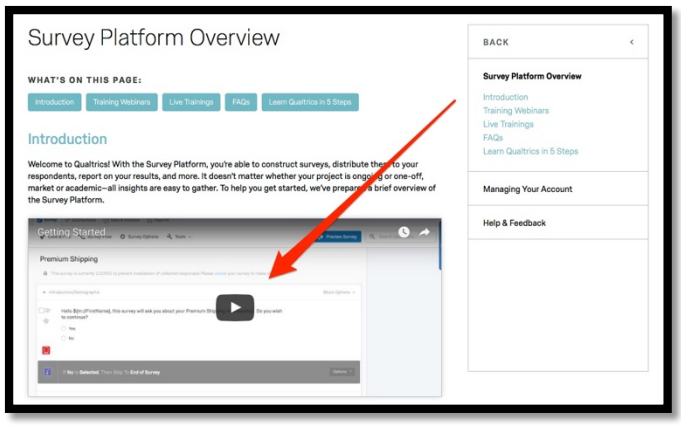
The first menu is a listing of all the available help topics for Qualtrics Surveys.



First Time Users

If this is your first time using Qualtrics Surveys go to the Getting Started option to watch a 5-minute overview of the survey tool located under the Survey Platform Overview.



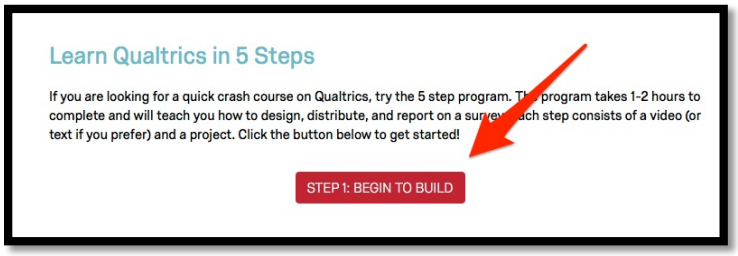


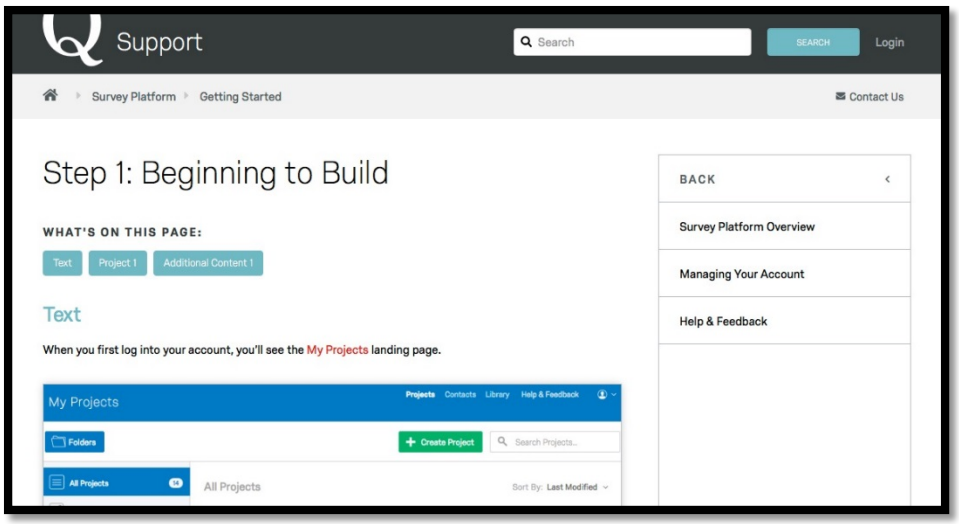
Updated 5-6-2016

QUICK GUIDE TO LEARNING QUALTRICS SURVEYS

Step-by-step Guide

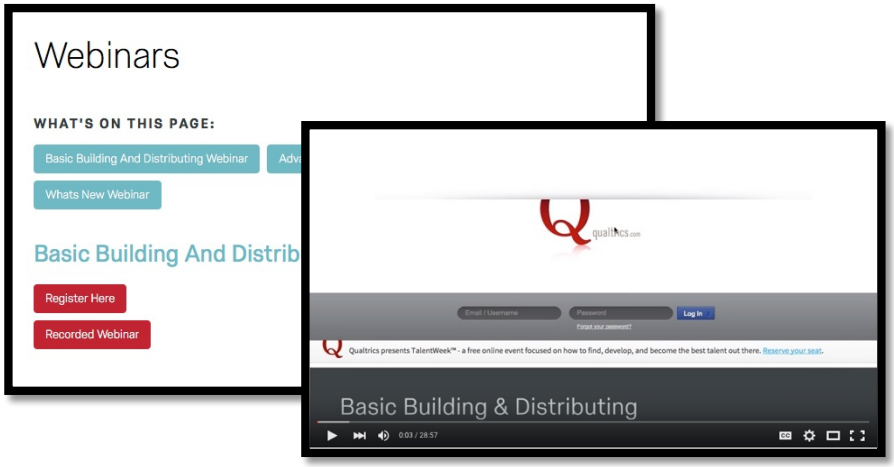
For a more in-depth step-by-step guide use the Learn Qualtrics in 5 Steps option located at the bottom of the Survey Platform Overview page. This self-paced guide will take 1-2 hours to complete.





Webinars – Live & Recorded

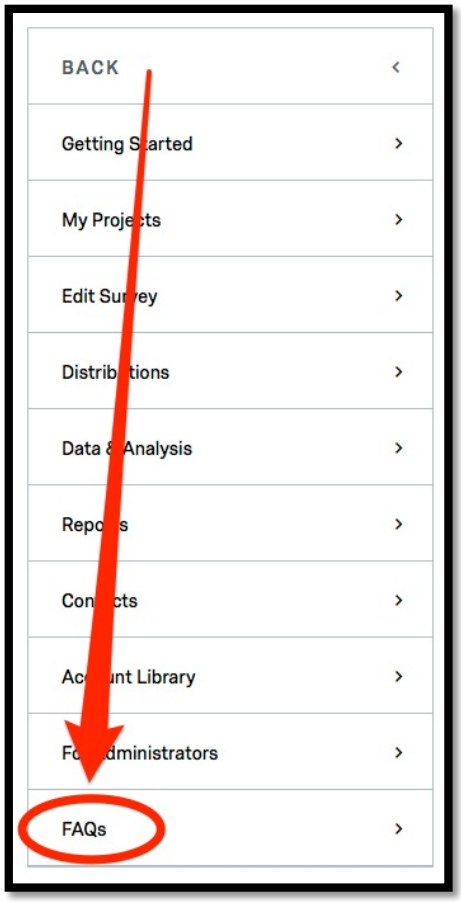
If you prefer to follow along with a longer format video Qualtrics offers live and recorded Webinars.
(Find under: Survey Platform/ Training Tools/Webinars)

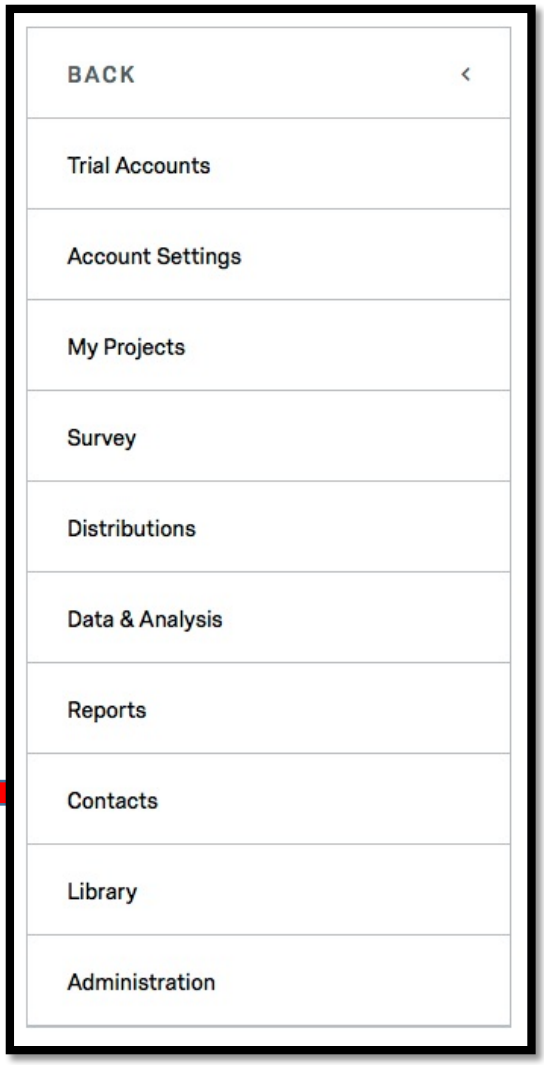


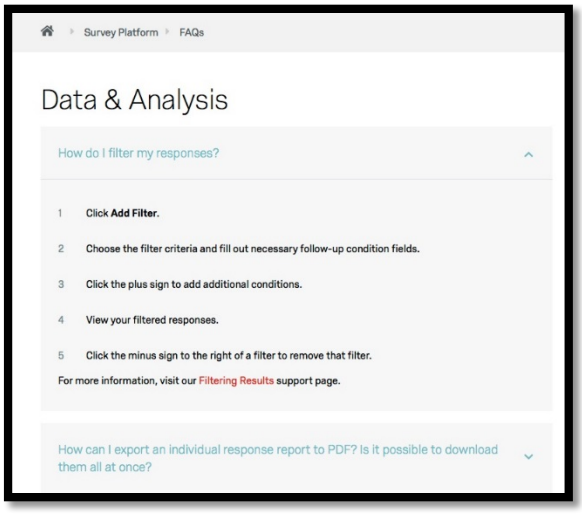
Updated 5-6-2016

Frequently Asked Questions (FAQ)

There is a handy Frequently Asked Questions section located at the bottom of the menu filled with many helpful answers from users just like you. Select the topic category of your question and find your solution.







Contact Information: See the UTHSCSA Qualtrics webpage (search Qualtrics on uthscsa.edu) for support and contact information.

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